

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Post Office Box 8206
Columbia, South Carolina 29202-8206
www.scdhhs.gov

ALL

February 7, 2012

MEDICAID BULLETIN

TO: All Providers

SUBJECT: South Carolina Non-Emergency Medical Transportation

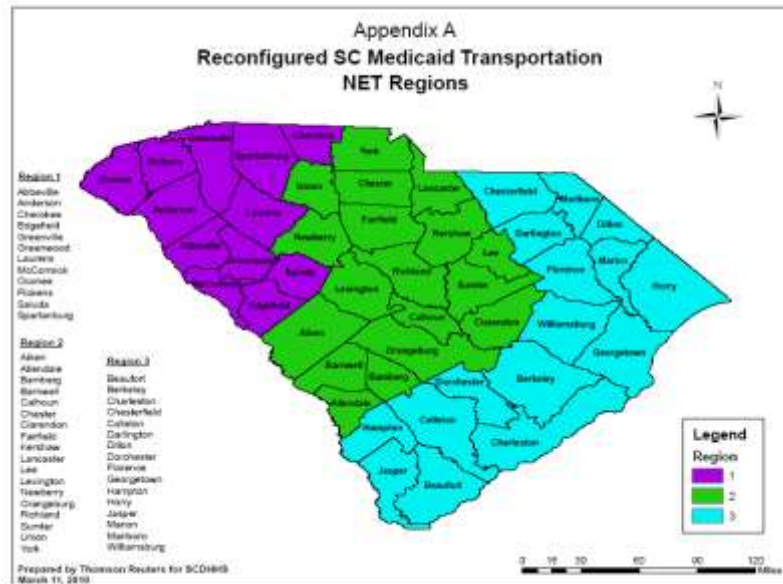
Effective February 21, 2012, LogistiCare Solutions, LLC will begin covering the two (2) regions currently operated by Access2Care. At that time LogistiCare will be responsible for all three (3) South Carolina Non-Emergency Medical Transportation (NEMT) regions in the state.

LogistiCare Solutions, LLC will begin taking reservation calls on February 13, 2012 for transportation requests on or after February 21, 2012. Access2Care will continue taking reservation requests and ride assistance calls for transportation that occurs on or before February 20th. All transportation requests for routine medical services must be made at least three (3) days in advance. Urgent non-emergency transportation requests and hospital discharges do not require the three day notice. Contact information for each region is listed on the attached document.

If you have any additional questions or concerns regarding this bulletin, they should be directed to the Office of Hospitals and Durable Medical Equipment at (803) 898-2665. Thank you for your continued support in the South Carolina Healthy Connections program.

/s/
Anthony E. Keck
Director

Attachment



Region 1: Abbeville, Anderson, Cherokee, Edgefield, Greenville, Greenwood, Laurens, McCormick, Oconee, Pickens, Saluda, Spartanburg.

Reservations: 1-866-910-7688
Late or missing ride: 1-866-910-7689
Administrative Line: 1-866-910-7684

Region 2: Aiken, Allendale, Bamberg, Barnwell, Calhoun, Chester, Clarendon, Fairfield, Kershaw, Lancaster, Lee, Lexington, Newberry, Orangeburg, Richland, Sumter, Union, York.

Reservations: 1-866-445-6860
Late or missing ride: 1-866-445-9962
Administrative Line: 1-866-910-7684

Region 3: Beaufort, Berkeley, Charleston, Chesterfield, Colleton, Darlington, Dillon, Dorchester, Florence, Georgetown, Hampton, Horry, Jasper, Marion, Marlboro, Williamsburg.

Reservations: 1-866-445-9954
Late or missing ride: 1-866-445-9964
Administrative Line: 1-866-910-7684

Statewide number for nursing homes and medical facilities – 1-866-420-6231

Website for Members – <https://memberinfo.logisticare.com/scmember>

Website for Health Care Facilities - <https://facilityinfo.logisticare.com/scfacility>